



THE COLLEGE OF  
VETERINARIANS  
OF ONTARIO

# STRATEGIC PLAN

September 2005

## 2005 and Beyond

### *Vision*

**Complete public trust through  
professional excellence**

### *Mission*

**To protect the public by regulating and enhancing  
the veterinary profession in Ontario**

### **Core Values:**

- Integrity
- Equity
- Transparency
- Responsiveness

### **Key Result Areas:**

- Government Relations
- Quality Assurance
- Public and Member Communication and Education

---

### **Indicators of Progress** in the Key Result Areas:

*For* Government Relations

- A strong consultative relationship between CVO and government
  - Regular contact with Minister/Minister's office
- Amendments to the Veterinarians Act
- On-going review of timelines between council passing regulations and government approval

*For* Quality Assurance

- Ongoing Quality Assurance
  - **Members**

*Quality Assurance for Members focuses on protecting the public through enhancing and maintaining exemplary veterinary practice.*
  - Continued development and implementation of QA Program components
  - **Council**

*Quality Assurance for Council focuses on and results in an effective CVO Council.*
  - Annual review of CVO Board Governance Model and Policies
  - Annual evaluation of Council and Councillor Performance, including feedback and communication
  - Development and implementation of a Council Learning Portfolio, which includes documentation of education and training
  - **Staff**

*Quality Assurance for Staff focuses on providing continuous learning opportunities and developing processes to ensure quality and standards to enhance CVO's credibility and accomplishments.*
  - Development and implementation of a staff QA Program

*For* Public and Member Communication and Education

- Promote public confidence in the veterinary profession
- Members understand self-regulation and the expectations of the College
- Member confidence in CVO
- Review member communication
  - Ongoing review of *Update*, website and other vehicles
  - Attendance at Open Exchanges and Medical Record Workshops
  - CVO electronic newsletter (*CVO e-news*)